Competencies
For Certified Technical Assistance Providers

The Technical Assistance Provider is able to demonstrate:

1.   Interpersonal Skills
- Establishes and maintain positive relationships
- Demonstrates techniques to build trust and respect
- Communicates and listens effectively
- Demonstrates respect for differing opinions and cultures
- Engages in collaborative approach to solve conflicts
- Reflects on personal effectiveness

2.   Professionalism
- Understands job related policies and manuals
- Maintains confidentiality
- Adheres to NAEYC Code of Ethics
- Develops a professional network system of support and feedback
- Maintains accurate records
- Fulfills professional commitments in a timely and trustworthy manner
- Conducts observations and interprets/ implements the results in an objective, unbiased manner
- Creates an action plan to effect change
- Conducts reliable assessments, using the results to inform practice
- Reflects on own professional effectiveness
- Evaluates own effectiveness in providing technical assistance, and modifies and adapts strategies

3.   Content Knowledge
- Understands and applies information on child development domains and theories
- Keeps informed of and models current evidence based practices in early childhood education
- Identifies child care program quality indicators
- Knowledgeable about at least one research based curriculum model
- Continues professional development on at least one technical assistance delivery model
- Utilizes knowledge of adult learning principles
- Aware of resources for inclusion/special needs situations
- Aware of South Carolina child care laws and regulations
- Knowledgeable of South Carolina Early Learning Standards
- Aware of South Carolina ABC Child Care Program Standards
- Keeps up to date on local, state, and national resources

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